

# higher education & training

Department: Higher Education and Training REPUBLIC OF SOUTH AFRICA

# **MARKING GUIDELINE**

### NATIONAL CERTIFICATE

COMMUNICATION N6 (First Paper)

## 28 MAY 2019

This marking guideline consists of 7 pages.

Please turn over

#### **QUESTION 1: MINUTES**

#### AMAZIMA AMAHLE TVET COLLEGE SENIOR MANAGEMENT COMMITTEE

MINUTES OF THE WEEKLY SENIOR MANAGEMENT MEETING OF THE ABOVE COMMITTEE HELD AT (VENUE) AT (TIME) ON (DATE)

- 1. ATTENDANCE REGISTER The student must mention the number of people who attended the meeting.
- 2. APOLOGIES Either no apologies or the names of the people who submitted their apologies.
- 3. OPENING AND WELCOME The Chairperson opened the meeting at (time) and welcomed everyone present.
- 4. MINUTES OF THE PREVIOUS MEETING The student must indicate that the minutes were read, accepted and signed.
- 5. MATTERS ARISING The student must indicate whether or not there were matters.
- 6. NEW BUSINESS
  - 6.1 PURCHASING NEW COMPUTERS FOR THE MARKETING DEPARTMENT

The student must indicate the discussion and resolutions.

- 6.2 DURBAN INTERCOMPANY SPORTS DAY
  - 6.2.1 Ms Zameka proposed that the invitation should be accepted. (Reason for the proposal). The proposal was accepted. (Action).
  - 6.2.2 Ms Lubabalo who proposed that the business should adopt a charity and use the Sports Day to raise funds. (Reason for the proposal). The proposal was accepted. (Action).
  - 6.2.3 Ms Luyanda proposed that the event be opened to management staff only. (Reason for the proposal). The proposal was declined. (Action).

#### 7. GENERAL

The student must indicate items of a general nature or no items.

8. CLOSURE

The meeting was concluded at (time).

APPROVED/NOT APPR	OVED:
CHAIRPERSON:	
SECRETARY:	
DATE:	

#### -3-COMMUNICATION N6 (First Paper)

FORMAT	CONTENT	LANGUAGE
5	12	8
Includes subheadings and numbering Minus 1 mark for any omission	Minus ½ mark per omission	Minus ½ mark per error 7–8 Excellent language 5–6 Good language 1–4 Riddled with mistakes

#### **QUESTION 2: LETTER OF ENQUIRY**

AMAZIMA AMAHLE TVET COLLEGE		
Tel: Address: Fax:		
Date:		
Ms Bafedile Teffo Chief Executive Officer Taletso's Skills Centre (Address)		
Dear madam		
LETTER OF ENQUIRY ABOUT ADOPTING A CENTRE		
The student must mention the venue, date and time of the Sports Day.		
The student must enquire about the possibility of a partnership between the two organisations related to adopting the charity and raising funds on the Sports Day.		
The student must invite Ms Teffo to a meeting (mention date/time and venue of meeting) and mention the reason for the invitation.		
The student must mention the advertising campaign.		
Goodwill paragraph: Mention anticipation.		
Yours sincerely		
Signature		
Name DESIGNATION		

[25]

-4-COMMUNICATION N6 (First Paper)

FORMAT	CONTENT	LANGUAGE
6	5	4
Minus 1 mark for any	Minus ½ mark for	Minus ½ mark per error
omission	any omission	4–5 Excellent language
		2–3 Good language
		1 Riddled with
		Mistakes

#### QUESTION 3: PRESS RELEASE

AMAZIMA AMAHLE TVET COLLEGE		
Tel: Address: Fax:		
ENQUIRIES: Name – Ext.		
PRESS RELEASE	FOR RELEASE: Date	
HEADING		

Introductory paragraph: The student must provide a summary of the most important aspects of the Sports Day and the charity fundraising. It must not exceed 30 words.

The subsequent paragraphs must provide information in descending order of importance. The student must also mention the logistical details: The reason, venue, date and time. (Refer to ADDENDUM A).

Mention must be made of the fact that sponsors are required for the various athletes and that the members of the public can make donations, as per ADDENDUM A. The telephone number must be provided in the last paragraph.

ENDS or MORE if it is longer than one page.

FORMAT	CONTENT	LANGUAGE
6	12	7
Above line details, wide	As per background and	Minus 1⁄2 mark per error
margins at top, bottom	ADDENDUM A	6–7 Excellent language
and sides	Minus ½ mark for any	4–5 Good language
Minus 1 mark for any	omission	1–3 Riddled with
omission		Mistakes

[25]

[15]

#### **QUESTION 4: INTERNAL MEMORANDUM**

AMAZIMA AMAHLE TVET COLLEGE			
INTERNAL MEMORANDUM			
TO:	Name DESIGNATION	EXT:	
FROM:	Name DESIGNATION	EXT:	
SUBJECT:			
DATE:			
Please be informed that an intercompany Sports Day will be held at (venue) at (time) on (date).			
The college has adopted a charity, (name), and will use this event to raise funds.			
The staff need to become involved in the following ways:			
Codes of sport: Hockey, swimming, cricket, soccer and fun run. Teams are needed for the codes (the college will give the staff time off for training). A staff motivational group needs to be formed (the college will purchase uniforms and give the staff time off for training). Volunteers are needed for the fundraising desk to handle the donations and keep records.			
The staff must reply to Ms. Zameka by 1 May.			
Initials			

FORMAT	CONTENT	LANGUAGE
4 Minus ½ mark per	4 Minus ½ mark per	2 Informal, first person,
omission	omission	conversational style -½ mark per error

[10]

#### **QUESTION 5: PROGRESS REPORT**

	AMAZIMA AMAHLE TVET COLLEGE		
то	Ľ	Ms Vivian Bukelwa RECTOR	EXT:
FR	OM:	Name DESIGNATION	EXT:
DA	TE:		
SU	BJECT	PROGRESS REPORT ( SPORTS DAY	ON ARRANGEMENTS FOR INTERCOMPANY
1.	_	GROUND ontain a brief discussion on v	vhether or not the arrangements are on track.
2.	To pro		ks that have been completed, those that are ust still be seen to, and to identify problems.
3.	<ol> <li>COMPLETED TASKS The student must mention the individual tasks that have been completed, whe and what the arrangements are and, if necessary, who is in charge as p ADDENDUM B.</li> </ol>		
	<ul><li>3.2 A</li><li>3.3 F</li><li>3.4 C</li></ul>	ormation of staff teams (spor	eement reached – Ms Zameka) codes teams finalised – L Bojosi) eady to be installed – Ms Zameka)
4.	The starrang		individual tasks that are being seen to, the , the expected completion date, any problems
	4.2 C	ress release (still working on orrespondence (letter confi van Rooyen)	it – H Snyman) ming our attendance must still to be sent –
	4.4 F	larketing (working on brochu ormation of staff teams (still v Bojosi)	es – R Tloti) working on volunteers for the fundraising desk –

#### 5. INCOMPLETE TASKS

The student must indicate the individual tasks that have not been attended to yet, who is in charge, the date on which the task is expected to commence and any problems, as per ADDENDUM B.

- 5.1 Catering (not done yet).
- 5.2 Formation of staff teams (have not attended to cheerleading group yet H Snyman).

#### 6. CONCLUSION

A brief summary of the content of the report with the assurance that future updates will be provided.

Signature

FORMAT	CONTENT	LANGUAGE
8	10	7
Letterhead, To, From,	The student must	Formal
Ext, Date,	include all information,	-1⁄2 mark per error
Subheadings,	as per ADDENDUM B	6–7 Excellent language
Numbering, Signature	Minus ½ mark per	4–5 Good language
Minus ½ mark per	omission	1–3 Riddled with
omission		mistakes

[25]

TOTAL: 100